

## **CREDIT APPLICATION**

Federal Tax II	D#		Credit Lim	Credit Limit Requested: \$		
Business Nan	ne:					
Bill To:						
City/State: _			Zip:	_		
Phone:	Fa	x:				
A/P Contact	& Email for Invo	ices:				
Ship To:						
City/State:Zip:			o:	_		
Phone:	Fa	x:	<u> </u>			
Contact & En	nail:					
Year Establis	hed:					
Corporatio	nPartnership	Proprietorshipl	LC			
Partners or O	Officers					
Name	Title	Home Address	City	State	Telephone	
Bank Referer						
Name	Address	City	State	Telephone	Acct #	
Trade Refere	nces					
Name	Acct #	Telephone	Fax			
1						
2						

PLEASE FAX THE 3 FOLLOWING ITEMS TO (860) 371-2166 IN ORDER TO BE PROCESSED:

1. SIGNED CREDIT APPLICATION

2. SIGNED TERMS & CONDITIONS (BOTH PAGES)

3. COPY OF YOUR STATE-ISSUED CERTIFICATE OF RESALE (INDICATING SALES TAX EXEMPTION ON PURCHASES)

# **Industrial Safety LLC**



#### • Terms and Conditions •

### **General Conditions**

Prices are subject to change without notice and cannot be guaranteed. Orders will be billed at prices in effect at the time order was received. The shipment of orders is subject to approval by our Credit Department.

#### **Payment Terms**

Industrial Safety reserves the right to refuse to sell to any persons or firms. We are pleased to offer qualified customers an appropriate line of credit after formal approval of their application. Payment terms for customers with an open line of credit are Net 30 days from date of invoice. Credit cards can also be used to purchase products from Industrial Safety. We accept Visa, MasterCard, American Express and PayPal. Credit Cards Cannot be Used to pay off balances on open lines of credit with the company.

Industrial Safety reserves the right to extend or withhold lines of open account credit to any company based on record of trade payments, financial condition, amount of credit needed, etc. Industrial Safety may also require personal guarantees and/or other security interests in the credit review process. Inquiries about credit requirements should be addressed to: Industrial Safety Credit Department, 431 Post Road East, Suite #1, Westport, CT 06880.

#### **Past Due Accounts**

Open account privileges may be suspended if invoices for any month are not paid when due within published terms, and subsequent orders may be held until the account balance is reduced to a current status. Unusual cases of adjustment or dispute will be given individual consideration and handled accordingly. Interest at the rate of 1 ½% per month or 18% per year may be charged on any past due balance and shall be paid by customer. Reasonable attorney's fees and other collection costs will be added to collection claims. A service charge of \$50 will be assessed on any returned check.

### **Freight Policy**

All orders are F.O.B. shipping point, with freight prepaid and added to the customer's invoice. Freight reduction opportunities are available in certain areas of operation; please contact your local sales representative for more information.

#### **Fuel Surcharge**

In addition to the freight policy above, Industrial Safety reserves the right to adjust charges due to carrier fuel surcharges and other fees.

I agree to these terms & conditions:	
	_ (Officer or Principal of Company)

Please fax both signed pages to: (860) 371-2166 or email to <a href="issco@industrialsafety.com">issco@industrialsafety.com</a>



### **Return Policy**

Products shipped directly from the manufacturer are subject to a 25% manufacturer restocking fee. In stock products are subject to a 15% restocking fee. Most fees waived by manufacturer – please contact us prior to returning products.

Our Customer Service Department works closely with clients to make these transactions as easy as possible. Contact our Customer Service team within 30 days of your purchase at 800-671-5080 for the prompt handling of your merchandise returns.

#### **Obtaining a Return Authorization Number**

Prior to any return, these three steps will ensure a smooth process. These essential steps pertain to any and all returns.

1) You MUST call our Customer Service Department for approval at the phone number listed above.

Please have the following information available:

- a) Your account number
- b) The invoice number
- c) Quantity to be returned
- d) Manufacturer part number
- e) Reason for the return
- 2) Customer Service will issue you a Return Authorization (RA) number
- 3) Customer Service will issue you shipping instructions. Please write your RA number on your shipping label and affix to shipping carton. In the case of multiple cartons, write your name on EACH shipping label, AND indicate number of cartons, for example 1/3, 2/3,
- 3/3. If the shipping carton is the original manufacturer packaging, DO NOT write the shipping address or RA numbers directly on packaging as the product must be in resalable condition, with no defacing, to receive credit.

# **Merchandise Credits**

To receive credit, the merchandise must be in its original package and be in resalable condition. Products that do not meet these criteria will be returned to the customer and no credit will be issued.

Return requests must be approved, processed, and returned to our distribution center within

30 days of the original invoice date. There will be no restocking fee for items returned within the approved timeline. Returned items received outside of the 30-day return window will not be issued credit and will be sent back to the customer. Non-stocks, discontinued, and special order items will not be available for returns. Customers will be issued credits to their account upon receipt and verification of the condition of product at our warehouse.

### **Warranty Policy**

Industrial Safety will support the warranties from our suppliers and will execute their applicable written warranty policy. These warranties generally cover replacement of defective product that is returned. Regardless of the manufacturer's policy we cannot provide credit for warranty issues on items that were not purchased from Industrial Safety, LLC.

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